

## **Stallholder Terms and Conditions**

The Maitland Community Markets are organised and managed by the Hunter River Agricultural & Horticultural Association Limited (HRA&HA Ltd)

The following terms and conditions apply to all stallholders:

- 1. All fees must be paid by 5pm the Wednesday before market day.
- 2. The HRA&HA Ltd reserves the right to refuse any application from a stallholder for any reason it sees fit and does not need to divulge the reason for doing so.
- 3. Cancellation of a site can be done up to 10 days prior to the event without penalty. No credit or refund will be provided for any cancellation less than 3 business days prior to the event.
- 4. Where the HRA&HA Ltd cancel the event for any reason, a refund of the site fees paid or a credit towards future markets will be honoured.
- 5. Anti-social, abusive or offensive language and/or behaviour will not be tolerated. Any offending stallholder, in the opinion of the HRA&HA Ltd, may be removed from the markets and not allowed to return.
- 6. Stallholders must remain on the site they are allocated and not encroach on any adjoining site or space.
- 7. If there is a dispute, the stallholder must advise the manager of the market as soon as practical and preferably in writing by email address to <a href="mailto:manager@maitlandshowground.com.au">manager@maitlandshowground.com.au</a>.
- 8. Stall sites cannot be sublet or transferred to another stallholder.
- 9. Gazebos, marquees and umbrellas must be properly secured.
- 10. Stallholders must observe all safely obligations, in particular vehicle movements including not exceeding the 8km/h speed limit. Hazard lights are to be used whilst driving around the Showground. The movement of vehicles, without the supervision of the market management, must not occur after 8am and before 1pm on market day.
- 11. Unless you have permission to have your vehicle behind your stall, you must remove your vehicle to the stallholder carpark as soon as you have unloaded and by 8am at the latest.
- 12. All rubbish is to be removed by stallholders including cardboard and cable ties. If rubbish is left behind additional charges will apply.
- 13. A site may be requested however may not be available due to other requests for the same site.

## 14. Permanent Stallholders

- a. Permanent sites can be requested by stallholders. To be a permanent stallholder and allocated a permanent site, you MUST pay and attend all markets.
- b. Permanent stallholders must be on their site by 7am each market. Maitland Community Markets reserve the right to temporarily assign a permanent site to a casual stallholder after 7am on any market if a permanent stallholder does not attend.
- c. Permanent stallholder status will be revoked if you fail to attend the market on two (2) occasions in a calendar year.

- d. The decision to grant permanent stallholder status is at the discretion of the Maitland Community Markets management.
- e. In the interests of hosting a successful market, Maitland Community Markets management reserves the right, after consultation, to move any permanent stallholder to another site where they see fit for the benefit of the Markets, other stallholders or the general public. In the instance where a permanent stallholder is to be moved, they will be notified via email or phone.